

Division(s):

PERFORMANCE SCRUTINY COMMITTEE

26 SEPTEMBER 2013

OXFORDSHIRE FIRE AND RESCUE SERVICE - ANNUAL REPORT 2012/13

Report by the Chief Fire Officer

Introduction

1. Oxfordshire County Council Fire and Rescue Service (OFRS) Annual Report 2012/13 is produced for the county council, councillors and members of the public to provide them with a review of the service's performance over the last financial year.

Annual Report

2. OFRS sets realistic but challenging performance measures every year, aligned to the ten-year vision of 365alive. Last year OFRS set 24 strategic performance indicators. The report details how the service performed against these indicators. The report also provides performance results in more detail on the following areas:

- community risk management
- prevention
- protection
- response
- health and safety
- training and development
- call management and incident support
- customer satisfaction
- finance

The full text of the Annual Report for 2012/13 is included at Annex 1.

RECOMMENDATION

The Performance Scrutiny Committee is asked to approve the publication of this Annual Report 2012/13.

David Etheridge
Chief Fire Officer

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